



LAKE STEVENS POLICE DEPARTMENT

2014 Third Quarter Report

MISSION

We believe that preserving life, ensuring justice and guarding democracy are vital to a safe, healthy, and prosperous community.

VISION

The Lake Stevens Police Department is dedicated to those we serve, sensitive to their needs, and accountable to the community's expectations.

VALUES

Honor – We are steadfast in the presence of adversity; we promote mutual respect with our community by our actions and speech.

Integrity – As professionals, we earn the trust of our community by maintaining the highest ethical standards both professionally and in our private lives.

Service – We contribute to the welfare of others out of a genuine desire to help. We serve through the ethical and competent execution of our duties.



During the third quarter of 2014, our patrol officers devoted:

38% of their time actively patrolling their sectors.

26% of their time performing administrative tasks.

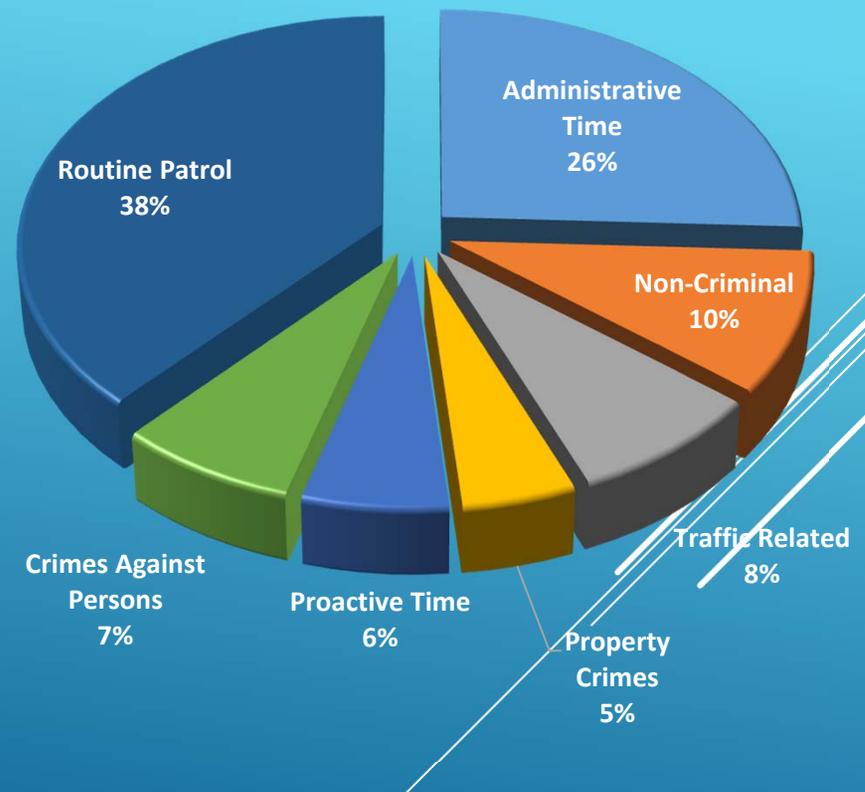
10% of their time responding to non-criminal matters.

8% of their time conducting traffic related enforcement.

7% of their time responding to crimes against persons.

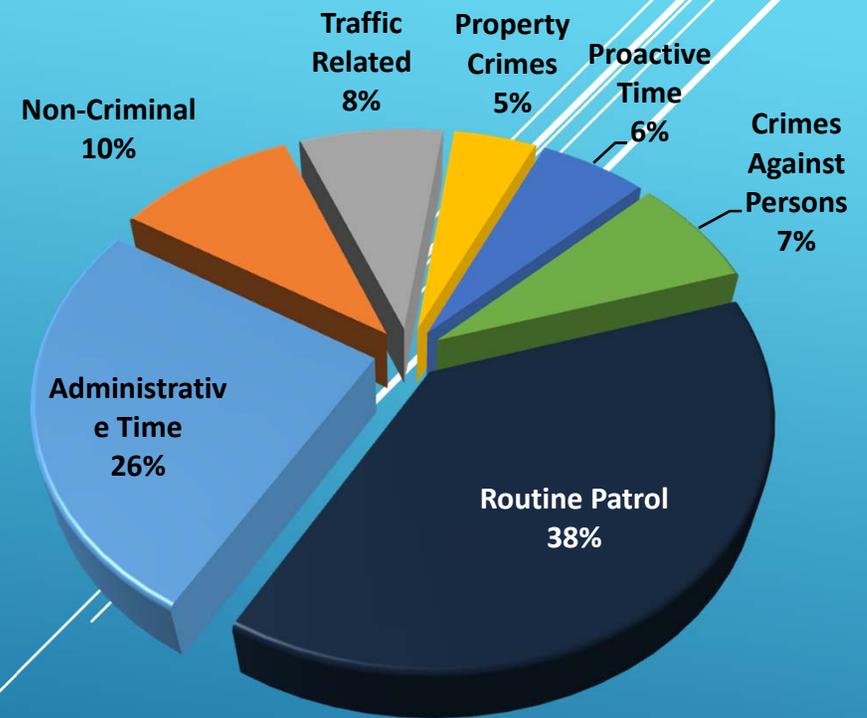
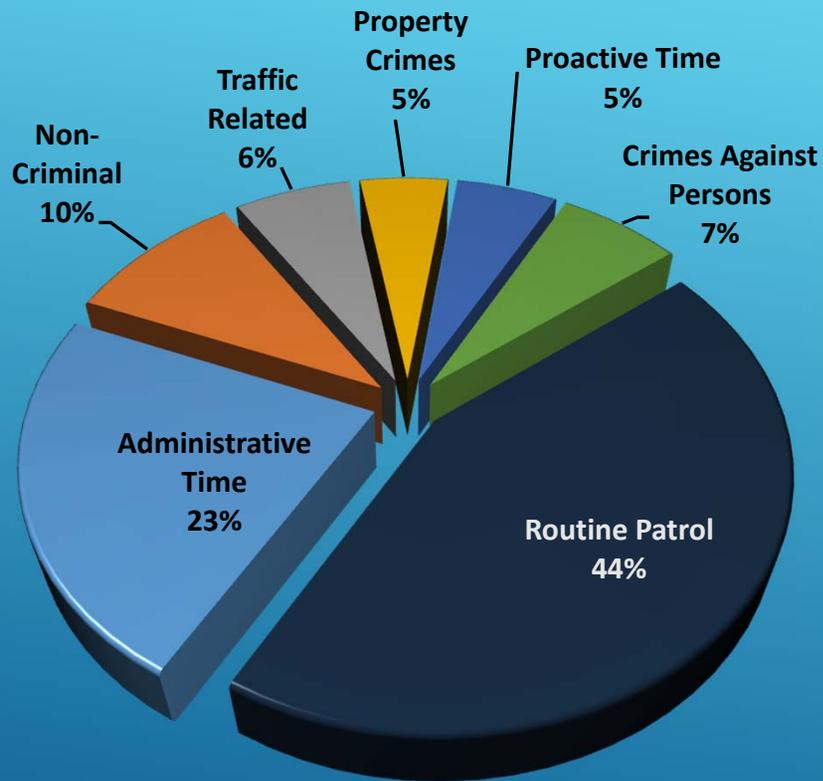
5% of their time responding to property crimes.

6% of their time engaging in proactive or directed patrol.



2nd Quarter 2014

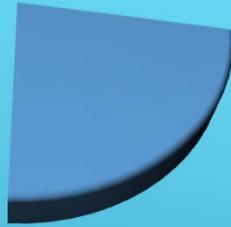
3rd Quarter 2014



3rd Quarter 2014

Administrative
Time

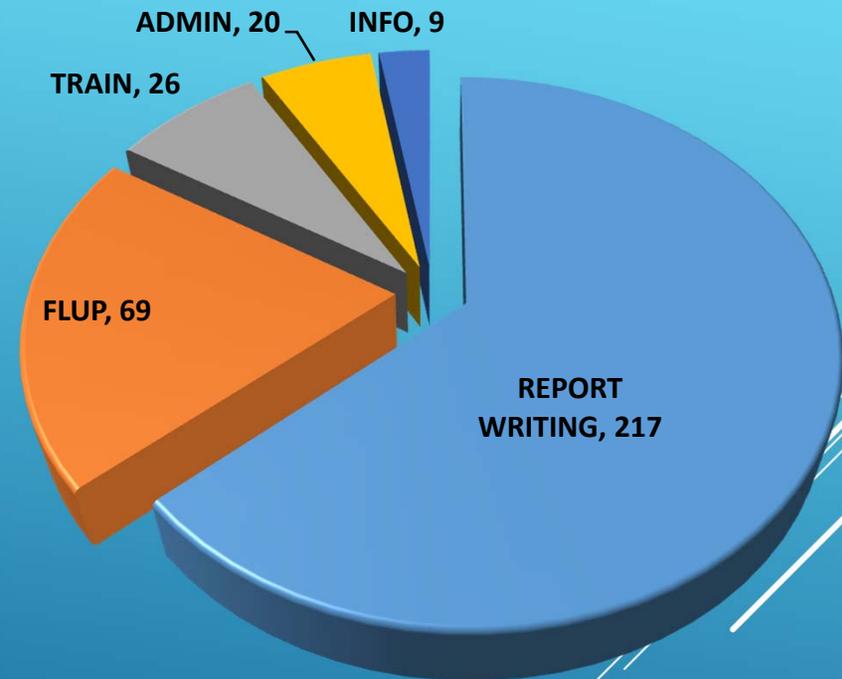
28%



ADMINISTRATIVE TIME

Average number of hours /
month

217 hours of report writing
69 hours following up on prior
complaints
26 hours of training
20 hours of administrative
assignments
9 hours acknowledging
information from SnoPac 911



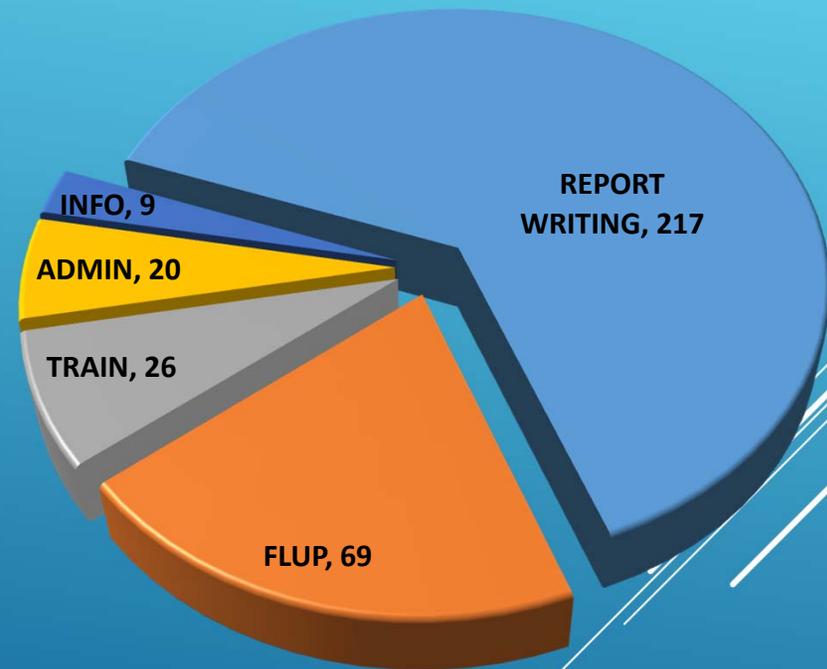
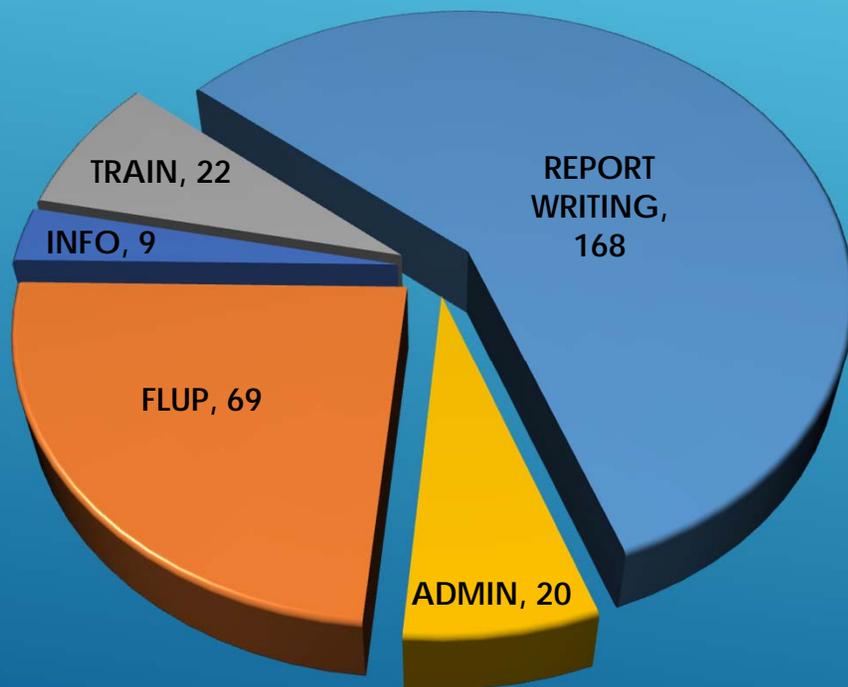
ADMINISTRATIVE TIME

2nd Quarter 2014

287 HOURS / Month

3rd Quarter 2014

340 HOURS / Month



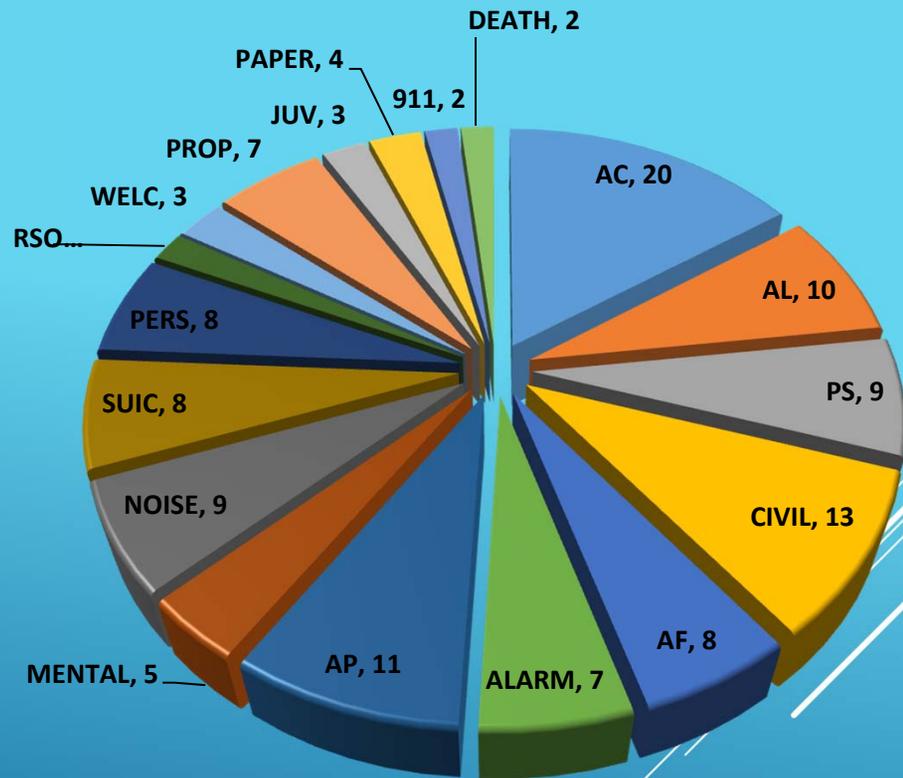
3rd Quarter 2014

Non-Criminal
10%



Non-Criminal Average Number of Hours / Month

- 20 hours handling Animal Control complaints - **AC**
- 13 hours responding to Civil complaints - **CIVIL**
- 11 hours Assisting the Public (ex: disabled vehicle) - **AP**
- 10 hours Assisting other Law Enforcement Agencies - **AL**
- 9 hours responding to Noise complaints - **NOISE**
- 9 hours Assisting Child/ Adult Protective Services DSHS. - **PS**
- 8 hours Assisting the Fire Department - **AF**
- 8 hours responding to Suicides / Attempted Suicides - **SUIC**
- 8 hours responding to Missing Persons - **PERS**
- 7 hours responding to Alarms - **ALARM**
- 7 hours collecting and documenting found Property - **PROP**
- 5 hours dealing with Mentally ill individuals - **MENTAL**
- 4 hours parenting other people's children - **JUV**
- 3 hours Checking the Welfare of others - **WELC**
- 3 hours serving civil paperwork - **PAPER**
- 2 hours making Registered Sex Offender checks - **RSO**
- 2 hours handling Phase 2 Cell phone 911 hang-up calls - **911**
- 2 hours at the scene of an Unattended Death - **DEATH**



During the Third Quarter of 2014, Officers responded to 1715 Non-Criminal Complaints

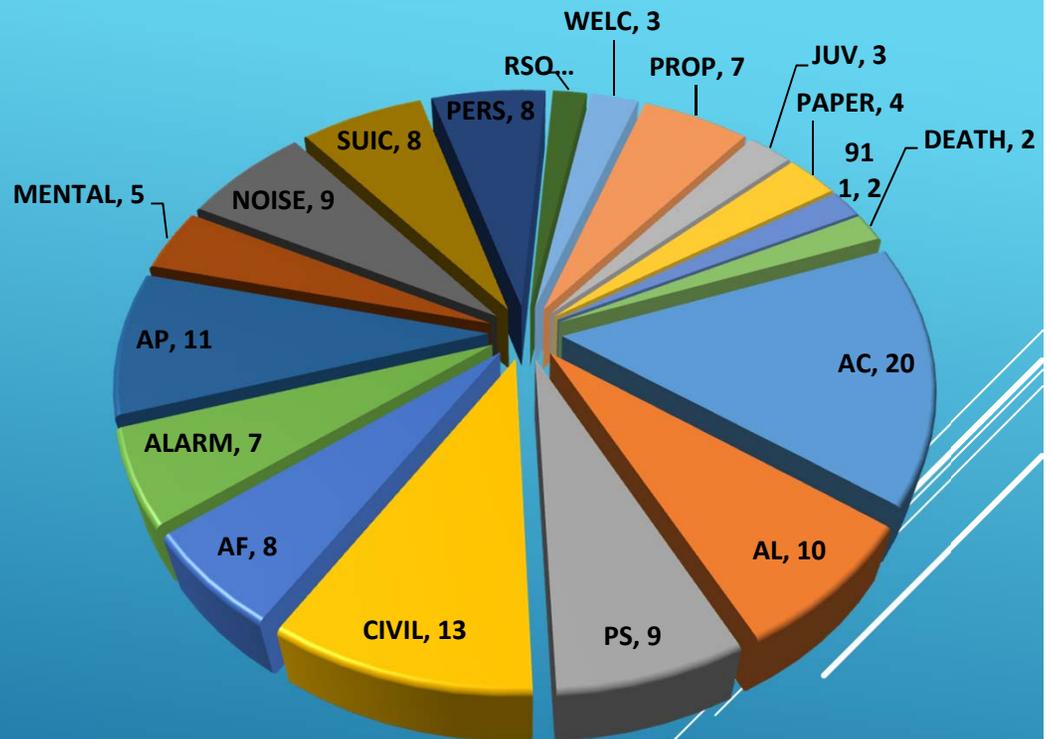
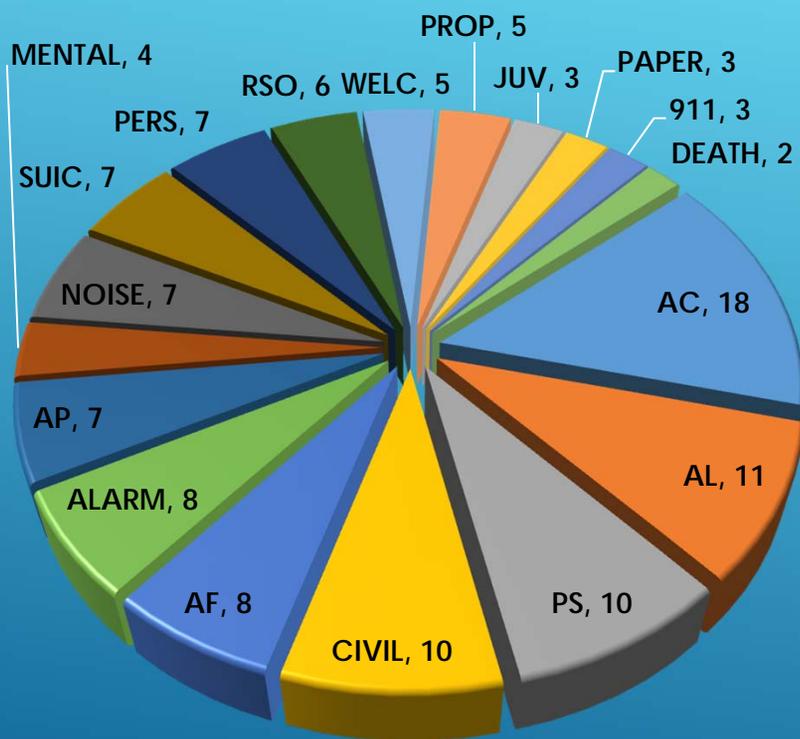
Non-Criminal

2nd Quarter 2014

122 Hours / Month

3rd Quarter 2014

133 Hours / Month



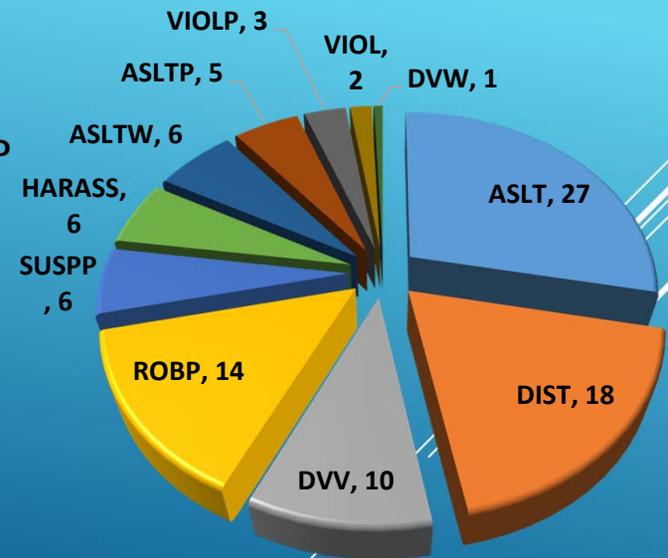
3rd Quarter 2014

Crimes Against
Persons
7%



Crime Against Persons Average Hours / Month

- 27 hours responding to assault complaints – **ASLT**
- 18 hours responding to Disturbances – **DIST**
- 14 hours responding to Robbery in Progress – **ROBP**
- 10 hours responding to Verbal Domestic Violence (no assault) – **DVV**
- 6 hours responding to Priority Suspicious complaints – **SUSPP**
- 6 hours responding to Harassment complaints - **HARASS**
- 6 hours responding to Assault with Weapon events – **ASLTW**
- 5 hours responding to In-Progress Assaults – **ALSTP**
- 5 hours responding to a Violation of a Court Order – **VIOL, VIOLP**
- 1 hour responding to Child / Elder Abuse – **ABUSE**



During the Third Quarter of 2014, Officers responded to 448 Crimes Against Persons Complaints

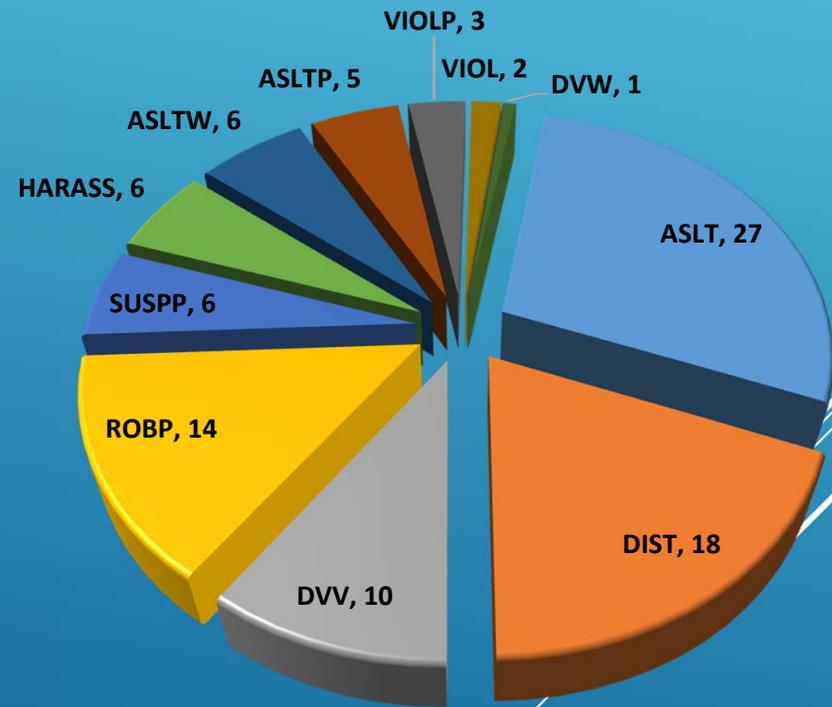
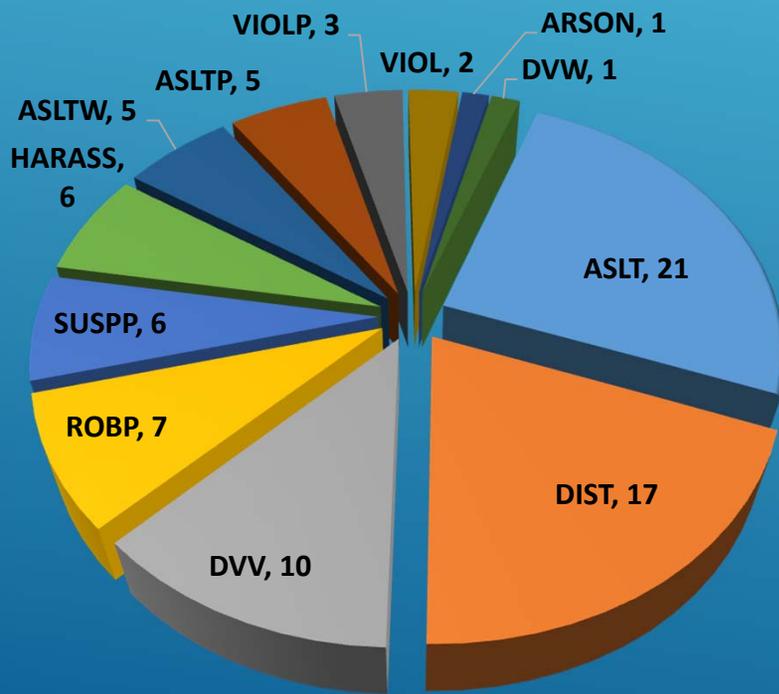
Crimes Against Persons

2nd Quarter 2014

84 Hours / Month

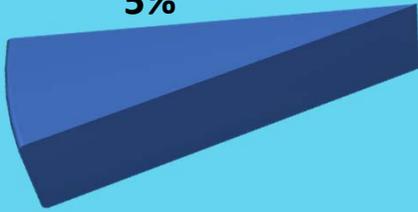
3rd Quarter 2014

97 Hours / Month



3rd Quarter 2014

Property Crimes
5%



Property Crimes Average Hours / Month

27 hours responding to reports of Theft – **THEFT, THEFTP**

18 hours responding to Stolen Vehicle complaints – **VEHT, VEHR**

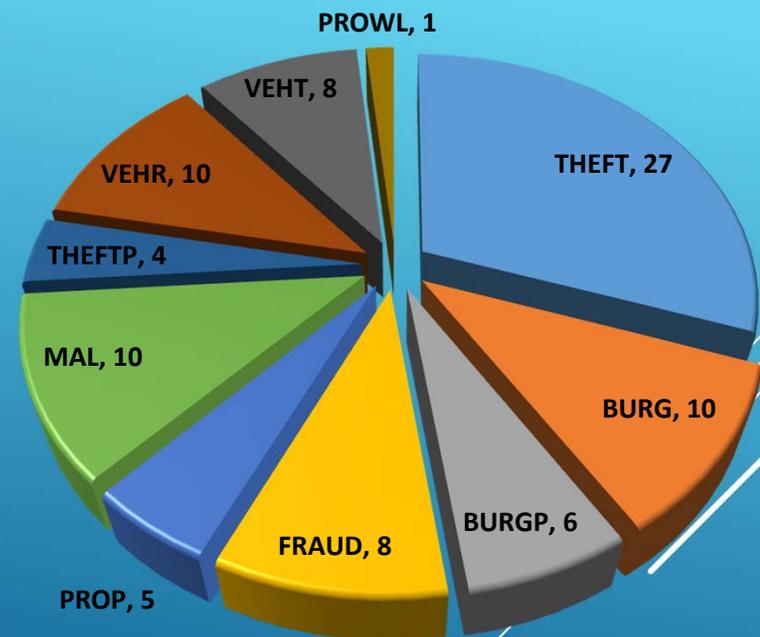
16 hours responding to reports of Burglaries – **BURG, BURGP**

10 hours responding to reports of vandalism – **MAL**

6 hours responding to reports of Fraud – **FRAUD**

5 hours responding to reports of found property – **PROP**

1 hour responding to vehicles broken into - **PROWL**



During the Third Quarter of 2014,
Officers responded
to 619 Property Crimes Complaints

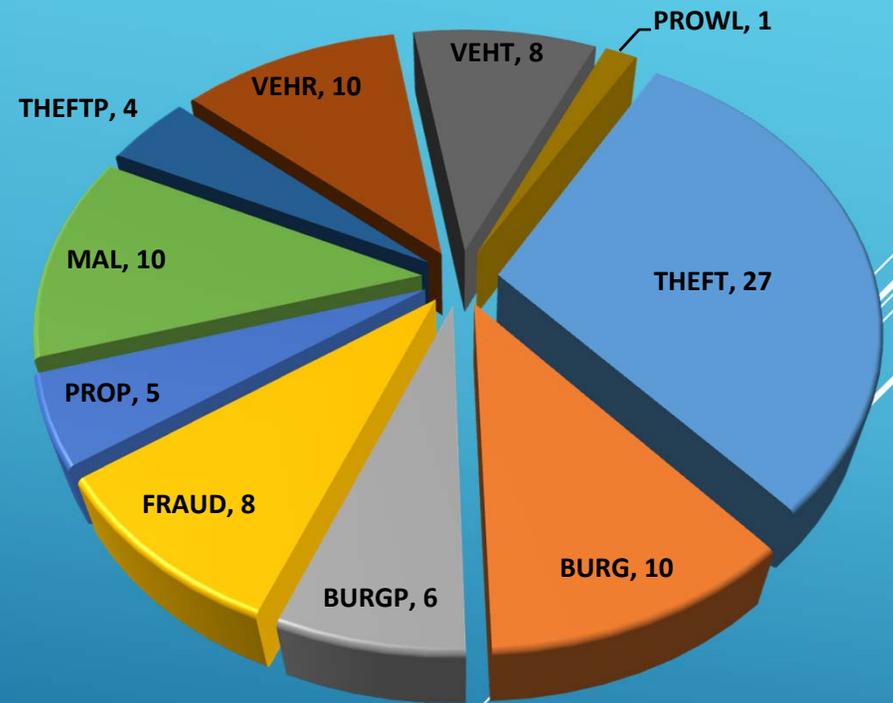
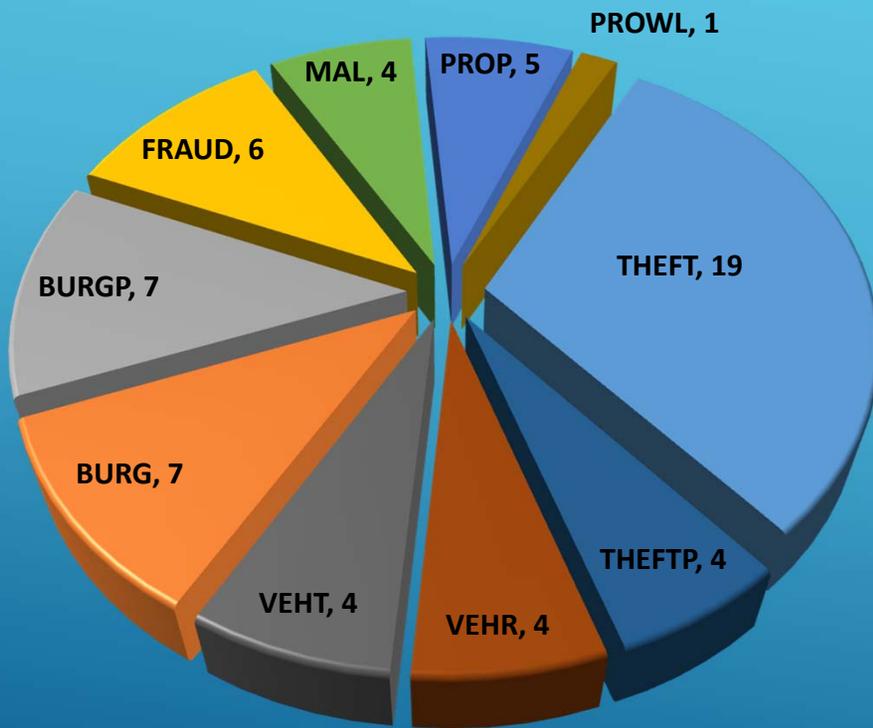
Property Crimes

2nd Quarter 2014

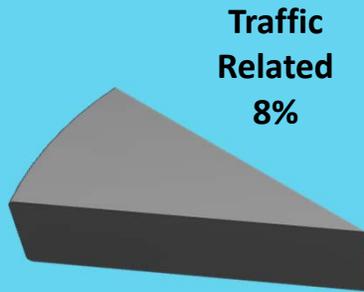
43 Hours / Month

3rd Quarter 2014

62 Hours / Month

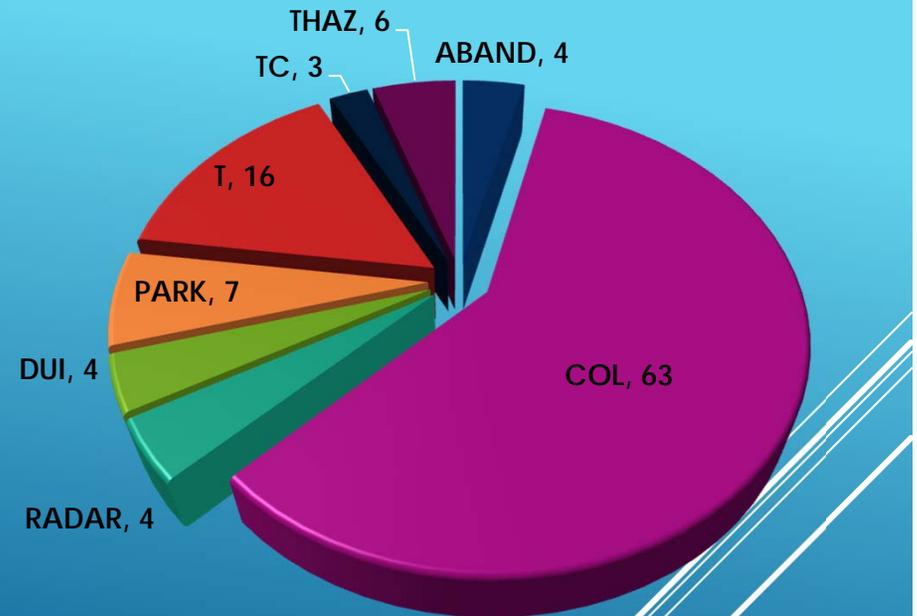


3rd Quarter 2014



Traffic Related Average Hours / Month

- 63 hours responding to vehicle collisions – **COL**
- 16 hours conducting Traffic Stops – **T**
- 7 hours responding to Parking complaints – **PARK**
- 4 hours on Speeding Emphasis - **RADAR**
- 6 hours responding to Traffic Hazards – **THAZ**
- 4 hours processing Driving Under the Influence – **DUI**
- 4 hours checking Abandoned Vehicles – **ABAND**
- 3 hours conducting Traffic Control - **TC**



During the Second Quarter of 2014, Officers responded to 922 Traffic Related Complaints

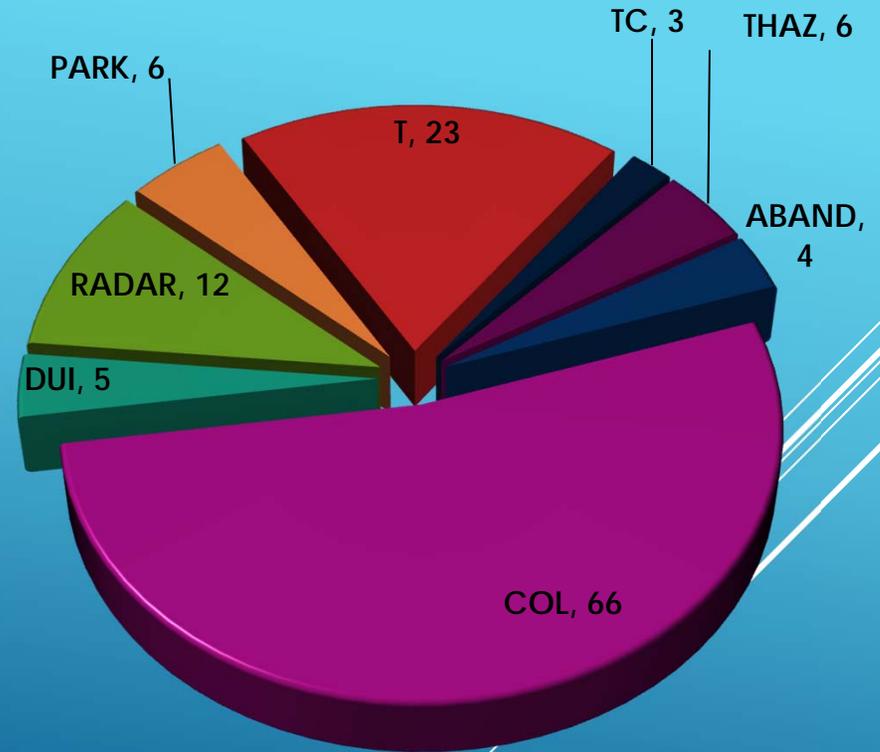
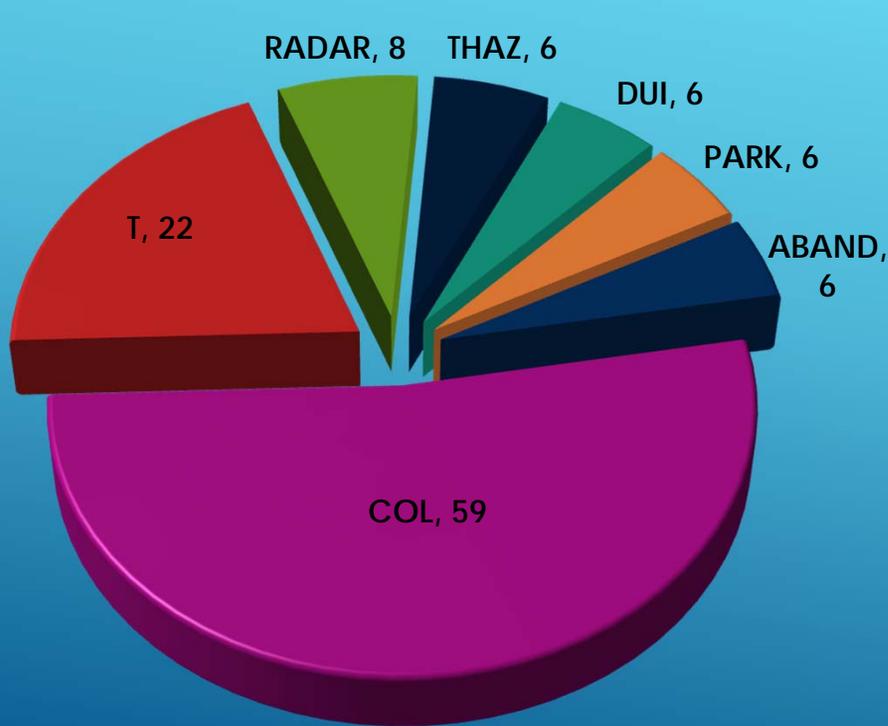
Traffic Related

2nd Quarter 2014

125 Hours / Month

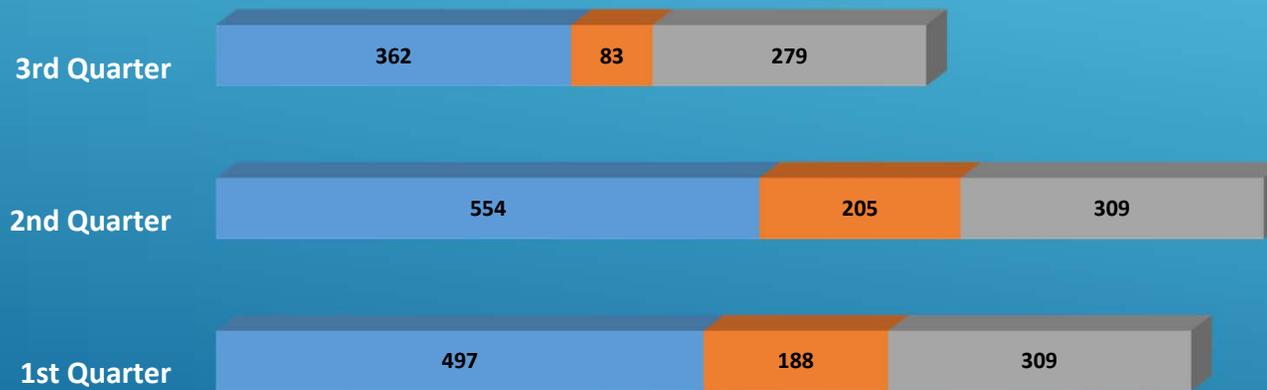
3rd Quarter 2014

108 Hours / Month





Quarterly Traffic Statistics



	1st Quarter	2nd Quarter	3rd Quarter
Traffic Stops	497	554	362
Tickets Issued	188	205	83
Warnings	309	309	279

A Six Step Problem Solving Process

Step #1: Consider the problem: When there are a multitude of problems, it's best to break them down and consider each problem separately while keeping in mind that the problems are likely interrelated. When approaching a problem, it is important to begin by expressing your initial thoughts about the problem. It is helpful to have those individuals who are 'involved' in the problem collaborate through open dialogue and opinion sharing about what they think and feel might contribute to the problem. The result should be a thorough description of the problem.

Step #2: Define what is known about the problem: Once the problem has been defined, list all of the things that are known about the problem. This information includes what is believed and what is known about the problem based upon your observation and experience.

Step #3: Identify what you need to know: List what you need to know to solve the problem, including where you can find the information you need and what resources are available to solve the problem. In this step, addresses the "known facts" of the problem and determine what the unresolved learning issues are, as well as knowledge/data deficiencies. You will then need to decide how to go about gathering information to resolve the knowledge/information gaps. Remember...a problem 'well defined' is half answered!

Step #4: Use your resources and identify possible solutions: Spend time learning what you need to know to solve the problem, using all the resources available to you. As you go, document what you learn about the problem(s).

Step #5: Create a precise and specific plan for solving or reducing the problem. Your action plan should come from what you know about the problem and what you have learned through your examination of the problem. Specifically, what plan can you now develop to deal effectively with the problem? A word of caution, complex issues are seldom resolved with simplistic plans. Be sure your solution addresses the problem you defined.

Step #6: What did you learn from the problem? Did you have an idea of how to solve the problem initially that you later realized would not work, based on what you learned? Evaluate your own problem-solving process. Did you ask the right questions? Did you use all the resources available to you? Did your action plan meet the SMART criteria (Specific, Measureable, Action oriented, Realistic, Time limited)? What learning do you take away from this experience?

The SARA Model

A commonly used problem-solving method is the SARA model (Scanning, Analysis, Response and Assessment). The SARA model contains the following elements:

Scanning:

- Identifying recurring problems of concern to the public and the police.
- Identifying the consequences of the problem for the community and the police.
- Prioritizing those problems.
- Developing broad goals.
- Confirming that the problems exist.
- Determining how frequently the problem occurs and how long it has been taking place.
- Selecting problems for closer examination.

Analysis:

- Identifying and understanding the events and conditions that precede and accompany the problem.
- Identifying relevant data to be collected.
- Researching what is known about the problem type.
- Taking inventory of how the problem is currently addressed and the strengths and limitations of the current response.
- Narrowing the scope of the problem as specifically as possible.
- Identifying a variety of resources that may be of assistance in developing a deeper understanding of the problem.
- Developing a working hypothesis about why the problem is occurring.

Response:

- Brainstorming for new interventions.
- Searching for what other communities with similar problems have done.
- Choosing among the alternative interventions.
- Outlining a response plan and identifying responsible parties.
- Stating the specific objectives for the response plan.
- Carrying out the planned activities.

Assessment:

- Determining whether the plan was implemented (a process evaluation).
- Collecting pre- and post-response qualitative and quantitative data.
- Determining whether broad goals and specific objectives were attained.
- Identifying any new strategies needed to augment the original plan.
- Conducting ongoing assessment to ensure continued effectiveness.

ACTION PLAN 14-001

SUSPECTED DRUG ACTIVITY

This problem was presented via our website. A concerned resident reported suspicious activity at a house in the 9000 block of 13th Street NE and suspected the occupants were selling drugs.

Patrol contacted the reporting party and other residents of the neighborhood, who described seeing frequent, short-stay visitors, both on foot and in vehicles, fighting, noise, etc. They also reported seeing hand-to-hand exchanges. This activity, combined with the conviction record (narcotics) of one of the tenants, an Action Plan was developed by the Patrol Sergeants.

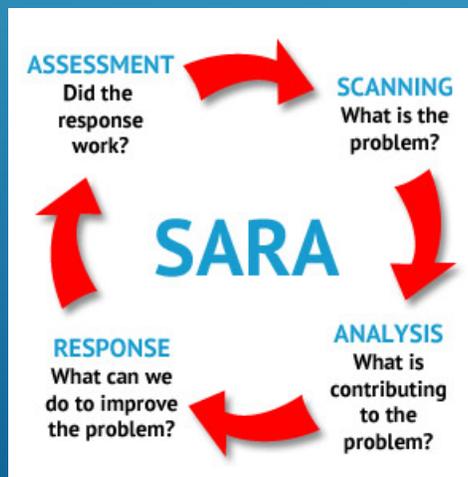
Over a period of seven weeks officers contacted residents by going odor-to-door to listens to and document their concerns. Officers also encouraged residents to call 911 for all suspicious activity. Sergeants organized an HOA meeting and further identified problems.

Patrol amplified patrol efforts at the target location, identified the various actors and addressed the problematic behavior with each individual. Sergeants contact the owner of the property and explained the Nuisance laws and ordinances.

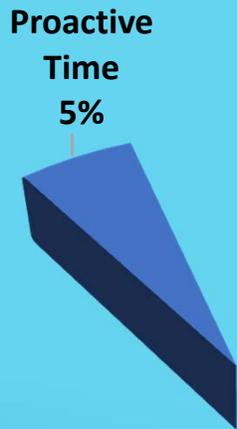
Sergeants also contacted PUD to address the lack of lighting in the affected area.

After seven weeks, patrol re-contacted each resident of the affected area. All reported the problematic activity had ceased.

During the third Quarter of 2014 we continued to work on two action plans from the second quarter and opened two additional plans during the third.

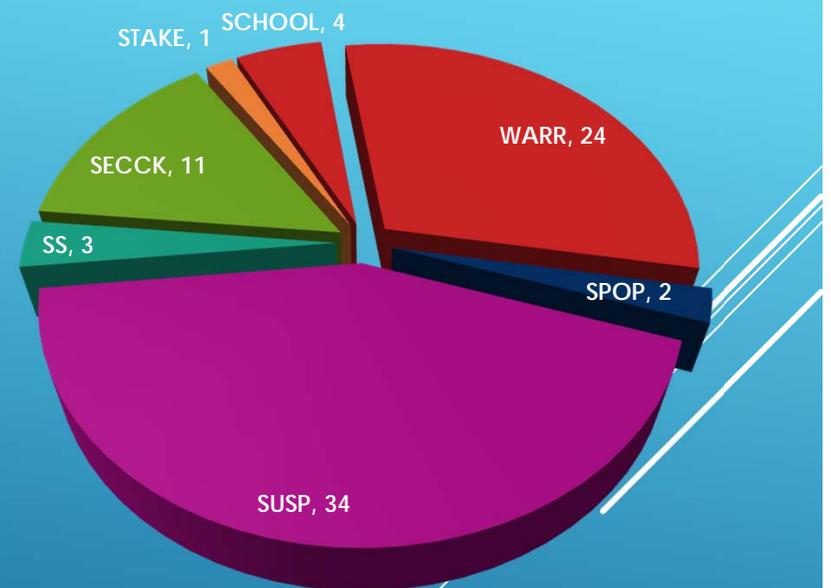


3rd Quarter 2014



Proactive / Directed Patrol Average Hours / Month

- 34 hours investigating on-view suspicious circumstances - **SUSP**
- 24 hours arresting subjects with outstanding warrants - **WARR**
- 11 hours conducting Security Checks - **SECCK**
- 4 hours conducting school security checks - **SCHOOL**
- 2 hours engaged in Special Operations - **SPOP**
- 3 hours conducting Subject Stops on Suspicious Persons - **SS**
- 1 hours on Stakeout / Surveillance - **STAKE**



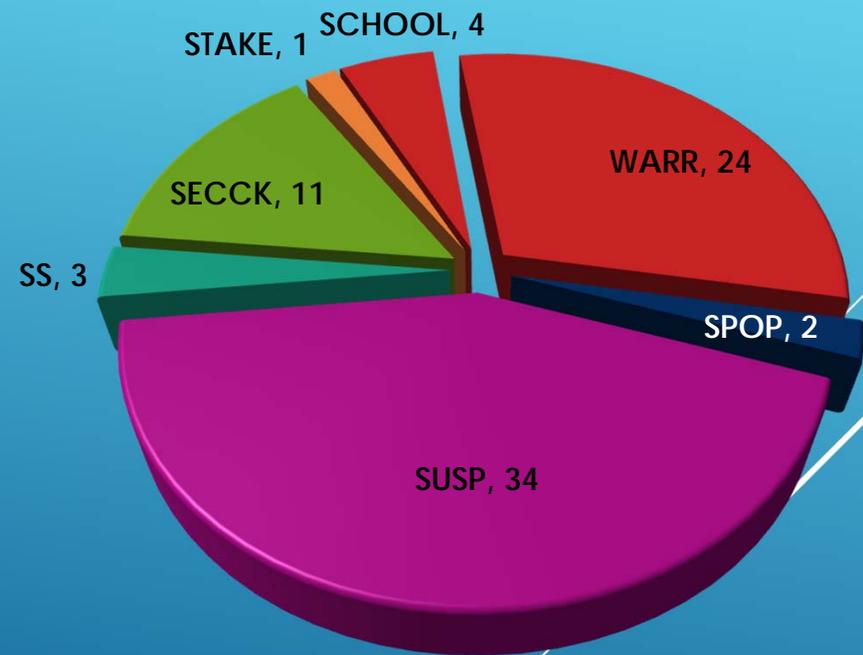
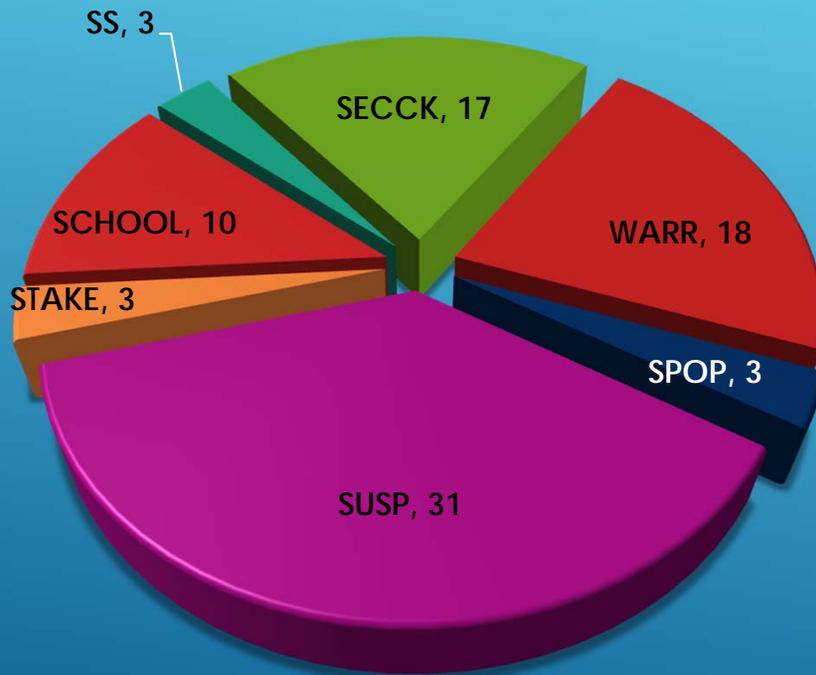
Proactive Time

2nd Quarter 2014

85 Hours / Month

3rd Quarter 2014

79 Hours / Month





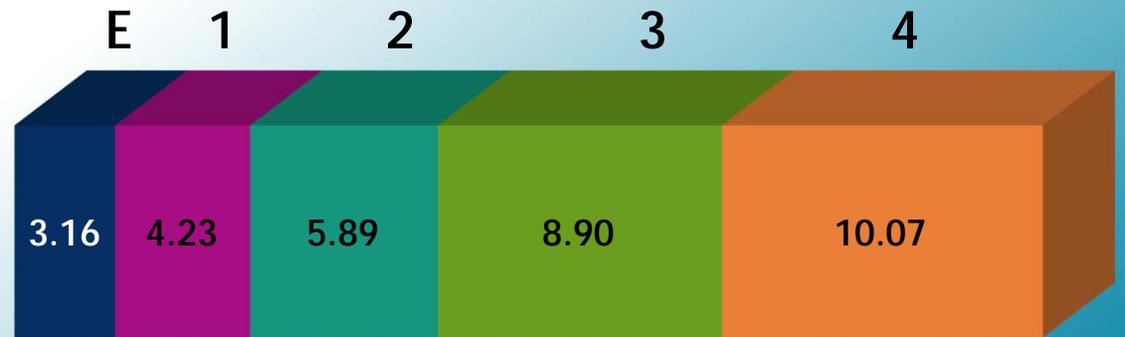
Response Times By Priority



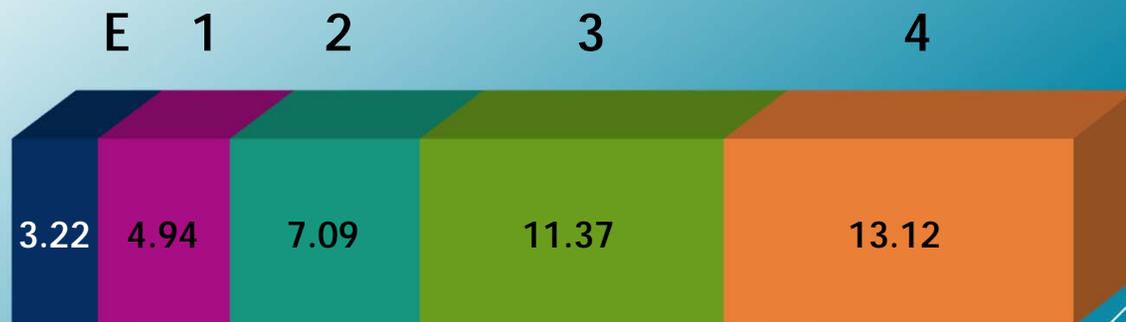


Response Times By Priority

Lake Stevens PD Three-Year Average



Surrounding Agencies Three-Year Average

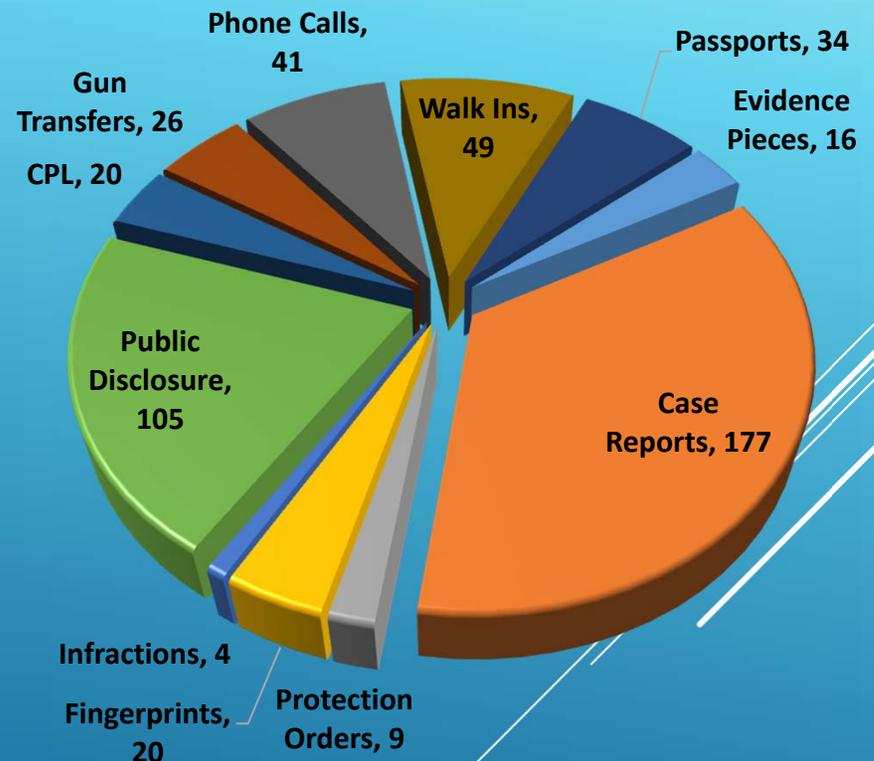


3rd Quarter 2014

Support Services

During the third quarter of 2014, our Support Staff devoted:

177 hours processing Case Reports
105 hours processing Public Disclosure requests
49 hours Assisting the Public in the lobby
41 hours fielding phone calls
34 hours Processing Passports
26 hours processing Gun Transfers
20 hours processing Concealed Pistol Licenses
20 hours rolling Fingerprints
16 hours processing Evidence
9 hours entering Protection Orders
4 hours entering Traffic Tickets

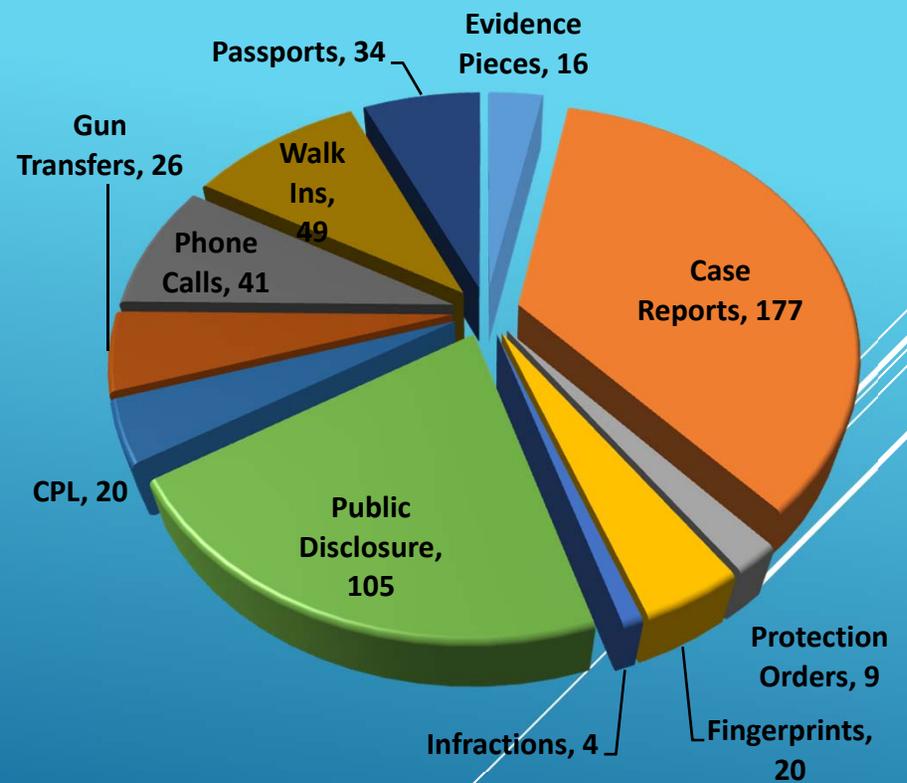
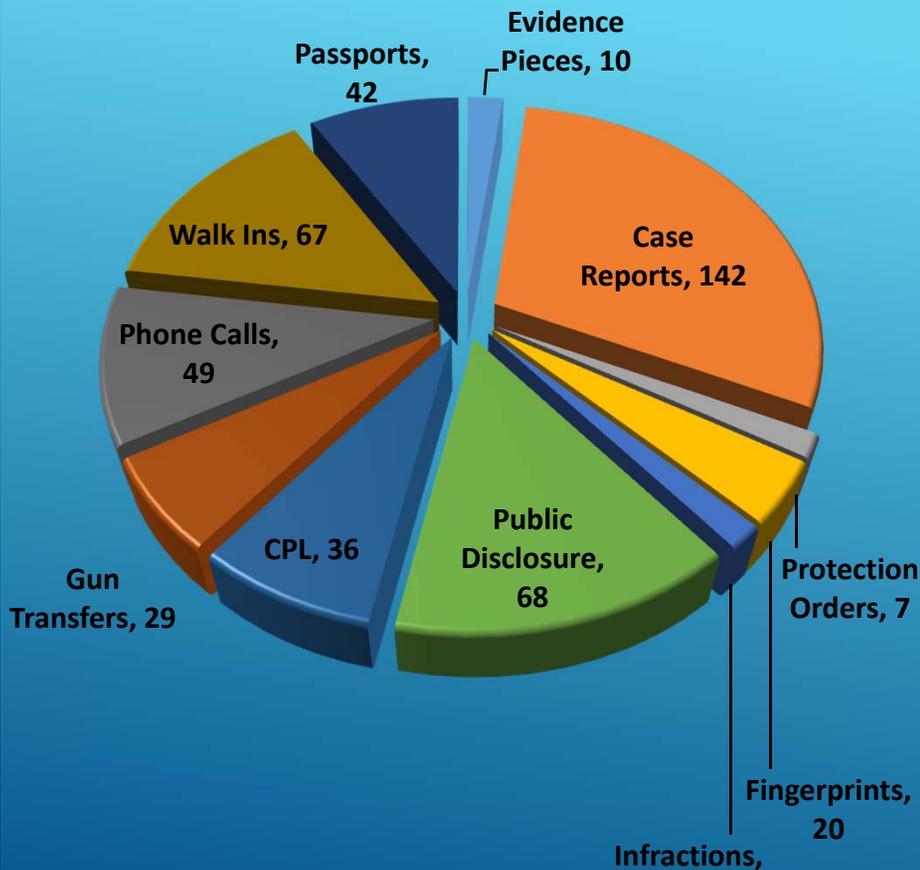


2nd Quarter 2014

488 Hours / Month

3rd Quarter 2014

502 Hours / Month



3rd Quarter 2014

Investigations

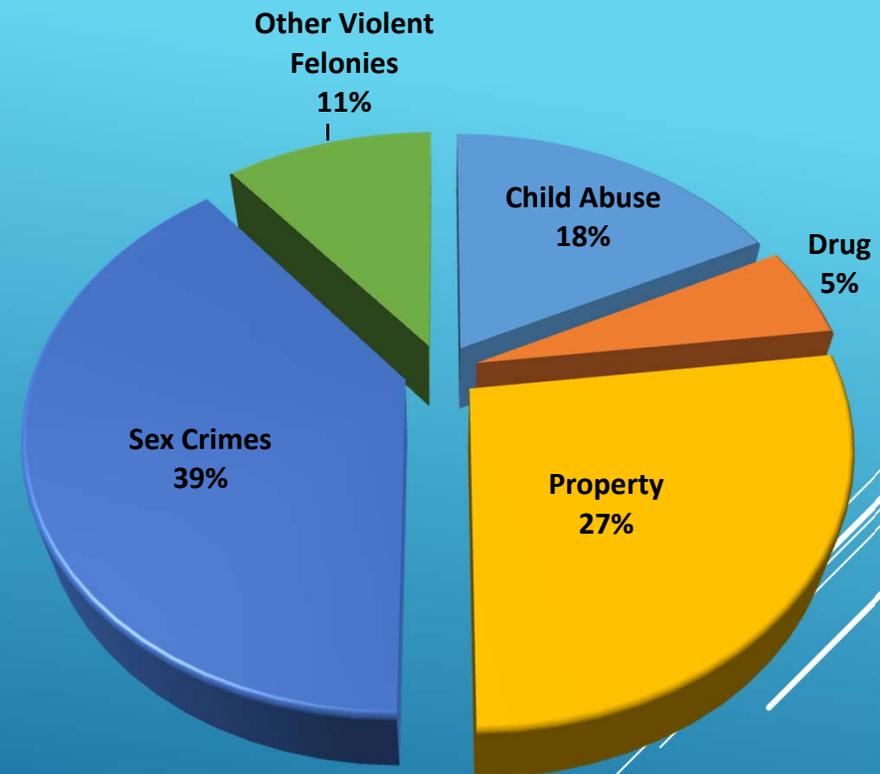
Our Detective's caseload:

39% of their cases are Sex Crimes

27% of their cases are Property Crimes

18% of their assignments are Child Protective Services Referrals

11% of their cases are Violent Crimes



3rd Quarter 2014

Investigations

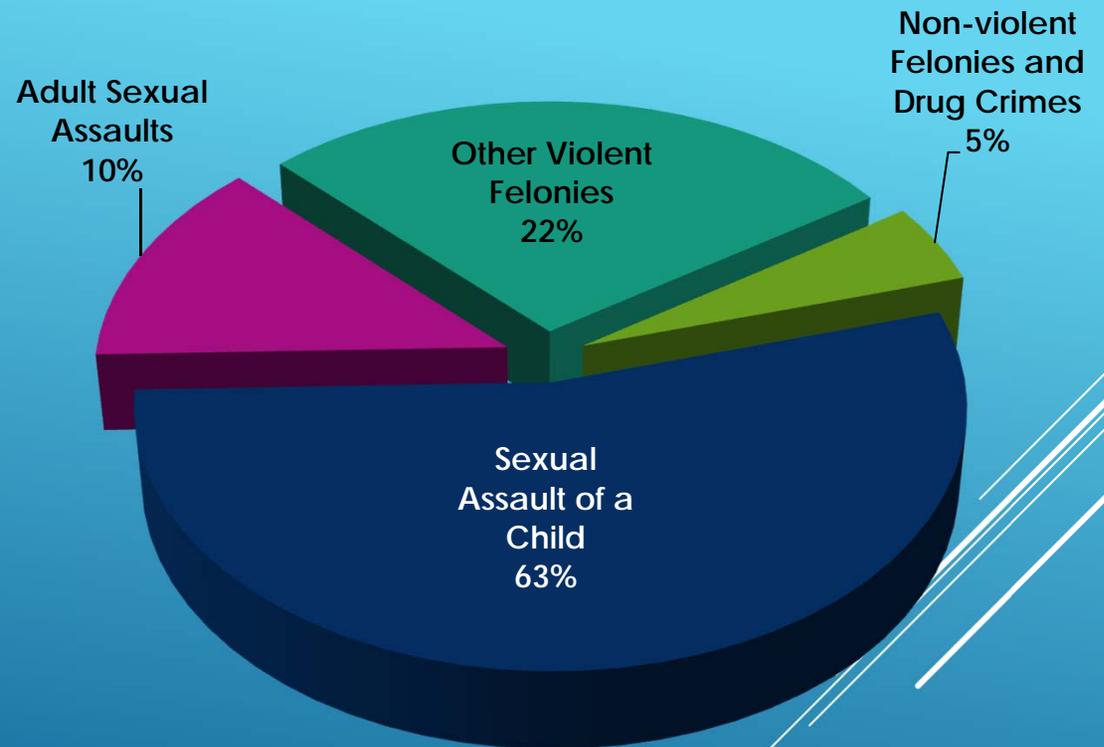
During the Third Quarter of 2014 our Detectives devoted

63% of their time investigating Sex Crimes committed against Juveniles

22% of their investigating Other Violent Felonies

10% of their time investigating Adult Sexual Assaults

5% of their time investigating Non-violent Felonies and Drug Cases



Third Quarter Achievements

Lake Stevens Police responded to a call on Lake Stevens regarding two males that were in the water and in crisis due to their canoe having been swamped and partially submerged.

Nathan and Kyle Waste, both adult males, put in at Wyatt Park and were on the lake testing their new 15' Aluminum canoe. The lake had a heavy chop that day due to strong winds and as the vessel approached approximately 300-400 yards from the Wyatt Park Boat Ramp, the vessel turned broadside to the wind. The heavy chop swamped the vessel causing it to overturn and eject the occupants into the water.

No life jackets were on board the vessel or worn by the males. The males attempted to swim to shore but were unable to continue due to symptoms of hypothermia effecting their ability to swim.

Officer Steve Warbis and Officer Chad Christensen responded to the park, visually located the two men and acted as spotters, directing the boat crew to the two men in the water.

At about 1440 hours the males were contacted by the Lake Stevens Police Department patrol vessel, operated by Sgt. Ron Brooks and Officer Kerry Bernhard. The two males were not able to help themselves out of the water and had to be dragged into the boat. They were taken to shore where they were turned over to aide personnel. The males were transported Providence Medical Center and treated for hypothermia. The vessel was recovered undamaged from the water and returned to the owner. The water temperature was found to be 44 degrees.

Had it now been for the quick response of the officers involved, this incident could had ended in tragedy. Sgt. Ron Brooks and Officer Kerry Bernhard demonstrated their knowledge, skill and proficiency to successfully complete this type of rescue, to include quickly locating the victims, safe extraction of the victims and proper post event care for the victims.

Sgt. Ron Brooks, Officer Kerry Bernhard, Officer Steve Warbis, and Officer Chad Christensen worked as a team and distinguished themselves in keeping with the highest traditions of law enforcement by showing resilience in the presence of adversity and danger, facing the unknown on behalf of strangers and tending to the welfare of others out of the genuine desire to help and be of service to the community.



Sergeant Brooks and his crew, Officer Chad Christensen, Officer Kerry Bernhard, and Officer Steve Warbis were awarded the **Recreational Boating Safety Life Saving Award** at the 2014 Washington State Marine Law Enforcement Conference.

Lieutenant Jeffrey Lambier

Welcome Aboard!



Officer Joshua Kilroy



Officer Gavin Heinemann

Officer Kilroy started on October 15th, having previously worked at the Everett Police Department.

Officer Heinemann started on November 1st. He is a lateral hire from the University of Washington Police Department.

OFFICER OF THE QUARTER

1st Quarter 2014

I take great pleasure in nominating Officer Michael Hingtgen for Officer of the Quarter for the 1st quarter 2014.

Officer Hingtgen is fairly new to the department and is instrumental in the overall success of the crew. He works extremely well with his fellow officers and sets the example in overall job performance. His demeanor is example for others and his work ethic is admired.

Officer Hingtgen and his partner Officer Planalp set out each day to make a true difference in the community. They keep me and others informed on day to day intelligence and offer advice to others. Officer Hingtgen comes up with new ideas and knows how to work smarter and not harder.

Officer Hingtgen takes pride in his profession, his community, and the Lake Stevens Police Department!

Sergeant R. Summers #79



Officer Michael Hingtgen

OFFICER OF THE QUARTER

2nd Quarter 2014

I take great pleasure in nominating Officer Daniel Planalp as the Officer of the Quarter for the Lake Stevens Police Department 2nd quarter 2014. Officer Planalp conducts himself in the highest standards of professionalism and the true spirit of police work.

During this quarter not only has he done outstanding work in his patrol duties, he has also spent over 83 hours as a member of the Snohomish County Violent Offender Task Force. This team is made up of several highly trained individuals from multiple agencies. Officer Planalp continues to be a front-runner in this organization and is paramount to the overall success of the Lake Stevens Police Department.

Officer Planalp produces the highest quality of work on a continuous basis and trains his peers when the time arises. This is most evident in his recent selection and acceptance to the next Field Training Officer class to be determined. Ready now for increased responsibility, tackles the position of squad leader in my absence with positive results.

Sergeant R. Summers #79



Officer Daniel Planalp

OFFICER OF THE QUARTER

3rd Quarter 2014

I am very confident and proud in writing this recommendation for Officer Bernhard. She is indeed a team player and very generous with her time and knowledge.

It is notable how Officer Bernhard goes the extra mile to make sure I, as well as our other team members, find her to be very approachable and warm.

Officer Bernhard has demonstrated that she is dedicated, knowledgeable, and passionate about her job. She has an easy way of explaining things, which makes it easier for trainees or new officers to grasp. Officer Bernhard is a team player and is constantly taking more than her share of the caseload. Recently, she was recognized for the respect and care she offered a subject suffering from mental illness.

She was also recognized for her participation in two separate water rescue operations, saving the lives of three people, and performing CPR on a person who suffered a heroin overdose, saving that person's life as well.

Sergeant Ron Brooks



Officer Kerry Bernhard