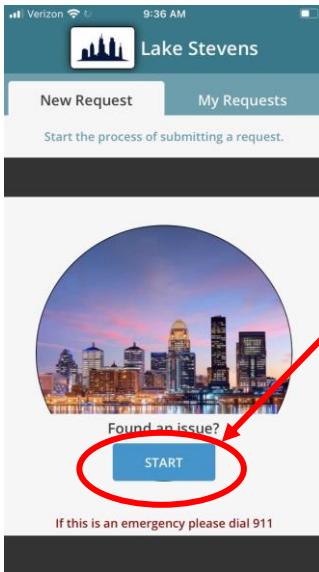
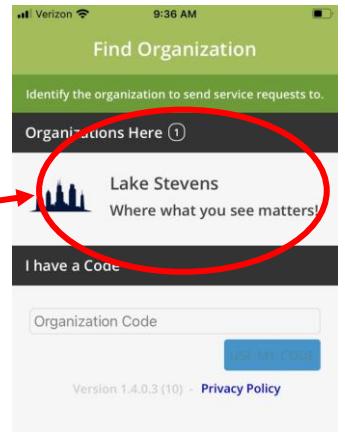
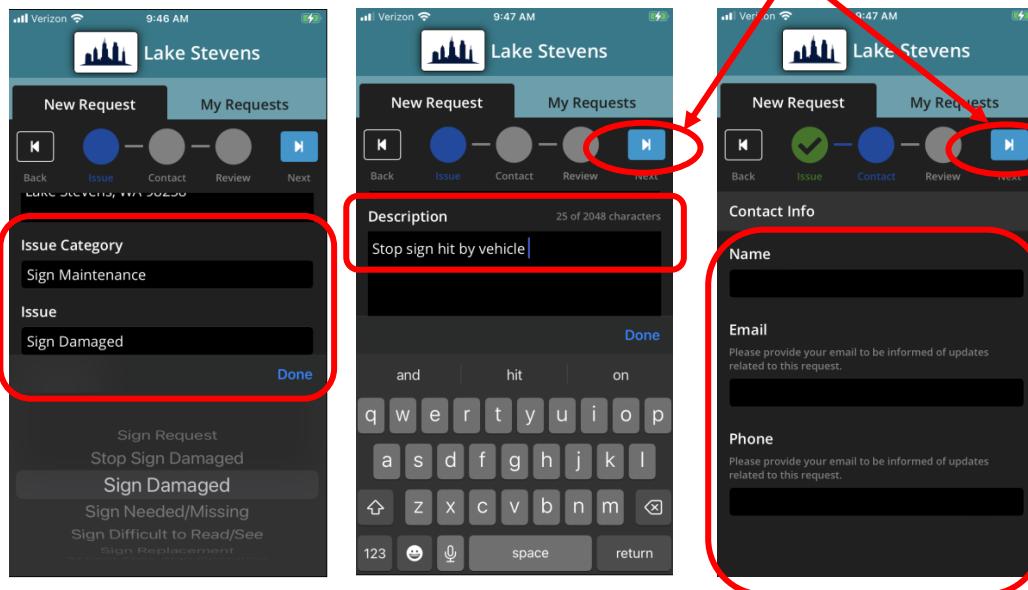


Getting Started with CitizenVUE



1. From Comp Portal on your cell phone, search: **CitizenVUE** (the logo looks like this). 
2. **Download the app.**
3. When you open the app for the first time, you will see this screen. **Tap Lake Stevens.** (or enter the code lakestevens) 
4. Then **click "START".**
5. **The app will guide you through the rest of the process:**
 1. Take a photo (if you want).
 2. Confirm the address is correct, select the Issue Category and Issue, then type in a short Description. Click "Next".
 3. Enter your contact info, then press "Next".
 4. Review and submit.



6. **You will get an email confirmation of your request.**
7. **Public Works will receive and review the request.**